



# About Workers' Compensation Care

A guide for patients

560 South Loop Road  
Edgewood, KY 41017

2123 Auburn Avenue  
Cincinnati, OH 45219

4355 Ferguson Drive  
Cincinnati, OH 45245

2626 Alexandria Pike  
Highland Heights, KY 41076

605 Wilson Creek Road  
Lawrenceburg, IN 47025

238 Barnes Road  
Williamstown, KY

2845 Chancellor Drive  
Crestview Hills, KY 41017

1035 W Main Street  
Vevay, IN 47043

6620 Clough Pike  
Cincinnati, OH 45244

8726 US 42  
Florence, KY 41042

8734 Union Centre Boulevard  
West Chester, OH 45069

700 Dolwick Drive  
Erlanger, KY 41018

**(859) 301-BONE (2663)**  
**[www.OrthoCincy.com](http://www.OrthoCincy.com)**

8251 Pine Road  
Cincinnati, OH 45236



## **Workers' Compensation Info**

### **We are here to assist you**

Thank you for selecting OrthoCincy to care for you and support the recovery from your work injury.

Our office has assembled a Workers' Compensation Team to help you. They will file pre-authorizations, maintain contact with your employer and the Workers' Compensation office, and help you through the Workers' Compensation process.

### **Working with your employer**

Because you are using your employer's insurance carrier to cover expenses from your injury, we are obligated to work through your employer to file claims. Many companies have case managers who may come to appointments with you and follow your progress.

We are also required to notify them if you do not keep appointments or follow through with medical treatment recommendations.

### **Paperwork**

We will be happy to complete any paperwork you need. Please bring it to our Edgewood (South Loop Road) office, second floor. It takes 5-10 business days to respond to paperwork. Certain forms require a \$25 administrative fee to complete

### **Returning to work**

The doctor is looking at your physical healing as well as your ability to return to work, even if it is for modified duty. Your employer will decide if the work place can meet your need for light duty. If you do not agree with your physician's decision that you are ready to return to work, you should discuss it with the physician at the time of your appointment.

### **What you can do**

Your doctor may order a specialized test such as an MRI, a CT scan, or an EMG in order to better evaluate your injury. If this occurs, the OrthoCincy Workers' Compensation Team will contact Workers' Compensation offices and insurance carriers to have the test pre-authorized. We cannot schedule these specialized tests until they are authorized by Workers' Compensation or the insurance carriers.

### **Surgery**

Many of our patients require surgery as a result of their injury. If your doctor thinks you need surgery, our Workers' Compensation Team will obtain pre-authorization. When the surgery is authorized, one of our Procedure Schedulers will contact you to schedule your surgery and first post-op visit.

### **Work Notes**

You must receive a work note at each visit. If you do not receive a work note, please ask for one as it is a requirement. This note is for your employer and provides documentation that you were seen in the office. Your employer may also ask for documentation for your physical therapy appointments. Please get a statement from your physical therapy office, since we cannot provide physical therapy notes from this office.

### **Procedures & Tests**

Your doctor may order a specialized test such as an MRI, a CT scan, or an EMG in order to better evaluate your injury. If this occurs, the OrthoCincy Workers' Compensation Team will contact Workers' Compensation offices and insurance carriers to have the test pre-authorized. We cannot schedule these specialized tests until they are authorized by Workers' Compensation or the insurance carriers.